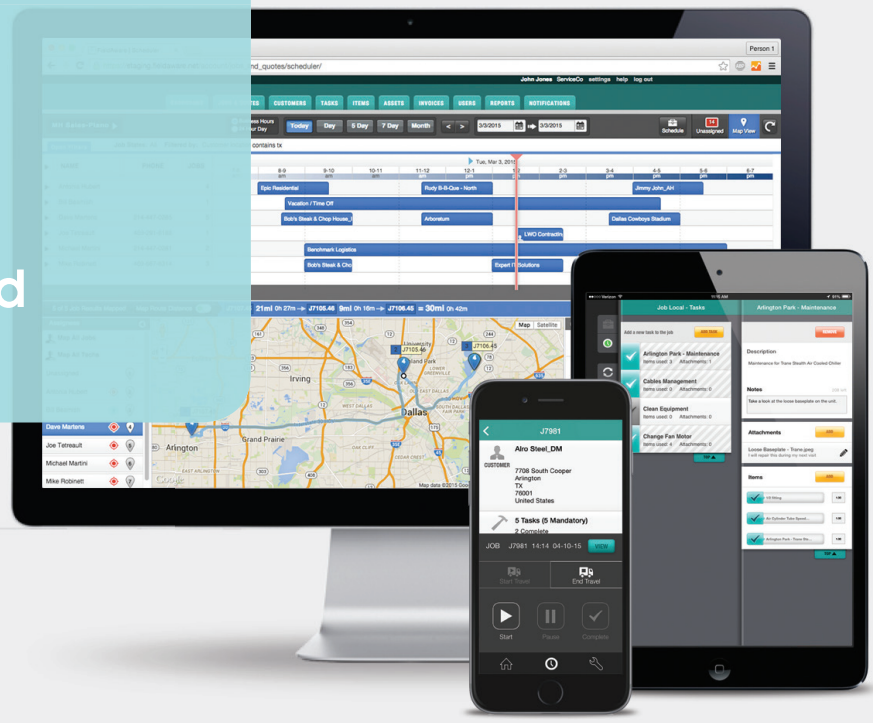


FieldAware for NetSuite

Extending the power
of NetSuite to the field



Key features

- Maintain seamless real-time workflows between NetSuite and FieldAware
- Schedule and dispatch work orders straight from NetSuite
- Dynamically assign crews with matched skills and create timeslots for long duration jobs
- View complete job and field worker status anytime, anywhere
- View NetSuite customer, location, job and asset details on the FieldAware Mobile app
- Collect photos, capture customer signatures and show parts used on a mobile device
- Experience an intuitive interface, offline functionality and use across iOS, Android and Windows phones and tablets

Seamless, Simple Field Service

FieldAware for NetSuite is a made-for-mobile field service management solution for NetSuite customers with a focus on simplicity, ease of use and flexibility. FieldAware for NetSuite enables quick adoption and is easily tailored to individual business needs.

FieldAware for NetSuite extends your company's investment in NetSuite with a powerful partnership to better manage your service operation. We transact tens of thousands of jobs per month for our NetSuite joint customers and we offer a proven solution that will change the way your field operation does business.

If you work in an industry where you have teams in the field closing out work or performing service, preventative maintenance or repair jobs, running an efficient, connected business is core to your success and bottom line.

Visibility and Real-time Connectivity

Imagine viewing your entire service organization in one place and giving your teams in the field access to information about work orders, customer and asset history – all directly from NetSuite. With FieldAware you can.

FieldAware for NetSuite extends the power of NetSuite to field personnel using iOS, Android or Windows smartphones and tablets. The combined solution enables companies to track the status of their field team alongside every work order in real-time. View jobs in progress and who is available for new jobs. Comprehensive views allow companies to understand closed and open jobs and see revenue generated by your teams in the field. In addition, our dynamic mobile app allows customized workflows that enhance the ease and accuracy of data capture that makes reporting in NetSuite easier, more consistent and meaningful.

Accurate, Easy Data Sharing

Data in both systems is synchronized, enabling NetSuite users to read, update and delete data that is used on jobs such as customer information or asset details. FieldAware mobile app users enjoy easy access to read, update and delete information while onsite, and append pictures, video and even signatures, syncing directly with NetSuite. Operations are streamlined and more efficient, reporting is improved, and better customer service is delivered.

More Information or to schedule a free demo:

 FieldAware.com

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The Benefits

Business Benefits

NetSuite together with FieldAware brings unrivaled benefits and savings:

Operational Excellence

“FieldAware keeps dispatchers informed of the whereabouts of technicians, so they’re able to schedule technicians efficiently and add a second or third service call based on where the first job is.” **Resource POS**

More Efficient Service Calls and improved cash flow

“Jobs are now documented much more quickly. The time required to close out each work order has decreased from 45 minutes to five minutes. Greater efficiency has increased schedulable hours by 17 percent, speeding customer response time. All work orders are now closed out daily - compared with up to two weeks previously - so customers can be invoiced faster.”

Generator Systems

Better Customer Service

“We are more efficient now. An engineer’s tablet has a complete list of the workflow he has to do so he can plan his own route. We drive less miles which saves us money, and the customers are happy with the shorter response time.” **Intimus**

“FieldAware is a very simple app for engineers and at the same time, it gives me a huge array of complex information.” **Intimus**

Why Choose FieldAware for NetSuite

- Easy integration with your NetSuite system, extending the power of NetSuite to the field
- Complete visibility into your field operations
- Access to customer and job information in the field
- Increased data integrity and accuracy
- Reduced paperwork, administration and data re-entry
- Streamlined job processes for quicker, more accurate invoicing
- Better, more streamlined customer experience
- Increased productivity of your field teams, helping them get more jobs done, faster
- Rapid, tangible ROI that creates revenue and enables cost savings

Contact Us

To learn more about FieldAware or to schedule a demo:

Call us on

US and Canada 800-935-0736

UK 0800 098 8487

Australia, APAC 1800 821 628

Email us at sales@fieldaware.com

Visit www.fieldaware.com

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ORACLE® + NETSUITE

