

AR Chargebacks and Write-offs for Sage MAS 500®

Built with Sage MAS 500 Application Framework

- Standard Toolbar & Form Controls
- Standard Navigator Lookup
- MAS 500 Office Integration
- Extends Functionality without changing standard product
- Customizer-enabled for even greater extension by consultants and customers
- All Reports and Documents are Crystal Reports
- Compatible with major and interim releases
- Easy Installation and Setup

Sage MAS 500 Add-on Solutions from BHE:

- Credit Card/ACH Processing
- Quality Control and Lot Characteristics
- Deferred Revenue
- Customer Refunds
- Prepaid Expenses
- AP EFT
- AP Positive Pay
- AR Lockbox Autocash
- AR Auto Application
- Auto Shipping and Receiving
- Auto Inventory Allocation
- Multi-Divisional GL Balancing
- eRequisitions
- Work Order Import
- Multi-Part Production Entry
- PA Extensions
- Exchange Rate Update

Apply	Invoice	Invoice Date	Invoice	Curr	Due Date	Pmt Applied	Disc Applied	New Balance
<input checked="" type="checkbox"/>	0000001034-IN	03/06/2001	213,348.26	USD	04/05/2001	90.00	0.00	213,258.26

Manage the Disposition of Customer Short Payments

Chargebacks and Write-offs for Sage MAS 500 provides a convenient means for tracking short payments made by customers, while offering the means for quickly dispensing as either an authorized deduction (write-off), or a chargeback until the necessary research is conducted to determine whether a shortpay is an authorized or unauthorized deduction.

Multiple write-offs against a single invoice can be processed, each assigned a different Reason Code defaulting a different GL account if required. Multiple chargebacks can also be created against a single invoice, including negative chargebacks. Responsibility User ID's can be assigned to each, along with notes and the customers reference number for the deduction.

Built with the Sage MAS 500 Application Framework, Chargebacks and Write-offs provides the same rich graphical and ease-of-use features found throughout MAS 500. Integration with MAS 500 is achieved with Customizer, extending functionality without modifying it.



AR Chargebacks and Write-offs for Sage MAS 500®

Multiple Write-offs and GL Accounts

Multiple write-offs and associated GL accounts can be processed against a single invoice.

Integrated with AR Cash Receipts

Shortpayments are first identified during Cash Receipts processing, so the integration point for creating Chargebacks and Write-offs is at Cash Receipts. The user simply clicks on a new button to launch the Chargebacks and Write-offs entry form.

Chargeback Creation

The creation of a Chargeback is automatic and occurs during Cash Receipts Posting. A DM is created applied to the original invoice.

Standard AR Reporting

The standard AR invoice reports provide the ability to report Chargebacks and Write-offs by Reason Code.

Cust Ref#	Amount	Reason	Responsibility	WriteOff Account	Account Reference	Salesperson	Comments
12656	-100.00	Acctng Adj	admin	9650-00-00-00	Ald02	Alfred	Overbilling
76765	25.00	Cust Chrg-Back	admin				Chargeback
2700ABC	40.00	Cost Correction	admin			Charles	Chargeback
WO1234	-35.00	Billing Adj	admin	9800-00-00-00			Write-off for overbilling

Reason and Responsibility Codes

Reason Codes and Responsibility Codes can be setup and assigned to a Chargeback and Write-off. A Reason Code can optionally have a GL Account assigned that will default. Responsibility codes provide a means for tracking which individual is responsible for researching the disposition of a Chargeback.

Note Field

A Note field is available for Chargebacks and Write-offs. This text field provides the ability to track comments, notes or specific data a particular business may require, such as a location or store number.



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