

Automated Change Orders

The Complete Software Solution For The Rental Industry

Automated Rental Management Change Order Processing

Precise control over the changes and adjustments made to contracts is essential to a successful, well-organized rental company. Your customers demand perfection and time wasted reshelving or making a second delivery costs you money and time. The ARM Change Order Processing module provides a complete change-management system, ensuring your staff has the right information at the right time. Used in conjunction with the full ARM suite of modules, Change Order Processing is a vital component of an effective rental management solution.

Changes to contracts are commonplace. Customers ask for more of this item, less of an-

other, or add and delete items entirely. How do you distribute this data to your staff who may already have pulled, or be in the process of pulling the items for that contract? How can you be certain changes are not overlooked, resulting in costly trips back to the warehouse or additional deliveries to your customers' locations?

Change Order Processing tracks all changes to the item lines of a contract. When quantities are added or subtracted, or when items are added or removed from a contract that has already been pulled, Change Order Processing tracks that change, ensuring both sales and dispatch are aware.

With Change Order Processing, your dispatchers have a constantly updated dashboard-style view of the status of all contracts scheduled for shipping on a given day. They can see the number of orders remaining to be pulled, the number already pulled, and the number of changes remaining. Hot buttons instantly show a listing of all unprocessed change orders, allow for the quick printing of change orders, and even provide detailed views into a contract or into overall reservations. From the dashboard view, your dispatcher has the comprehensive information he or she needs to ensure changes are handled promptly, before they cost you more money.



Change Order Processing - Pull Order Maintenance

Ship Date: 02/07/05

Orders Remaining: 1 Orders Pulled: 2

Changes Remaining: 1 Print Changes Only

Contract Number: R000326

Customer: 00-BRO3467 - James S. Brown

Event Site: James S. Brown
435 W. Lexington
(210) 225-3467

02/07/2005 - 5:21 pm Restock

JCH ASC 02/07/2005

How The Features Of The Automated Rental Management Software System Can Benefit Your Company

Completely Integrated With ARM	Change Order Processing is designed to perform in conjunction with Automated Rental Management and the MAS 90 Accounting Software to provide rental businesses with a comprehensive solution.
Complete Change Tracking	Track line changes made to pulled contracts. Additions and subtractions, new lines, and deleted lines are all tracked.
Print Changes Only	Optionally print only the changed line items for clarity.
Quick Restock	Easily change the status of a pulled contract if an error is detected.
Status Notification	Dispatchers are notified of number of changes yet unprinted, number of contracts already pulled, and number remaining to be pulled.
Dispatch Dashboard	Visual dashboard warns of pending changes, allows printing of changes, restocking, reservations, and detailed contract views.
Pulled Contract Warning	Sales staff receives visual warning that orders are in the Pulled status.
Show All Changes	Push button view of all contracts with changes pending.
Contract Find	Powerful search function makes it simple to find the contract you need. Search by customer name, customer name, pulled date, PO number, etc.
Reservations Inquiry	ARM makes the Reservation Inquiry screen available while processing change orders.
Data Refresh	On screen data automatically refreshes every 30 seconds to ensure the most current data is displayed. A manual Refresh button allows you to update at will.

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Since our firm supports both ARM and Best Software®, you can be assured of our experience and expertise in solving your rental business problems.

If you need to improve how your firm approaches rental management, we invite you to evaluate ARM to determine if it's the right solution for your company.

