

# Sage SalesLogix Compatibility Checklist

**Version 7.5.4**

Updated June 2011





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Updated June 2011

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## Key

The software requirements show all qualified software for use with supported versions of Sage SalesLogix.

- ✓ - indicates Qualified. Component tested for Version.
- - indicates Not Qualified. Component supported but not tested for Version.
- NC - indicates Not Compatible for Version.

## Sage SalesLogix System Requirements

Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
<b>Windows Client</b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	200+	200+	200+	200+	200+	200+
<i>Remote Client requires minimum additional 250+ MB free disk space for database and sync files (Depends on subscription rules and account ownership which increase size of database)</i>						
<b>Operating System</b>						
Microsoft Windows 7 SP1	-	-	-	-	-	✓
Microsoft Windows 7	-	-	-	✓	SLX 7.5.3.10	✓
Microsoft Windows Vista Business	✓	SP1	SP1	SP2	SP2	SP2
Microsoft Windows XP Professional	SP2	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	SP4	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓



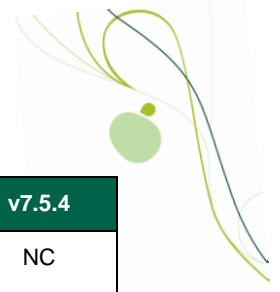
Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Citrix Presentation Server XenApp6 <sup>2</sup>	-	-	-	✓	✓	✓
Citrix Presentation Server XenApp5 <sup>2</sup>	-	-	-	✓	✓	✓
Citrix Presentation Server Feature Release 4.5	-	-	✓	✓	✓	✓
Citrix Presentation Server Feature Release 4	✓	✓	✓	✓	✓	✓
<b>.NET Framework</b>						
Microsoft .NET Framework 3.5.1	-	-	-	✓	✓	✓
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	-	✓	✓	-	-	-
Microsoft .NET Framework 2.0	✓	✓	✓	-	-	-
<b>Internet Connection</b>						
Requires Internet connection (DSL, broadband, or network connection recommended)	✓	✓	✓	✓	✓	✓
<b>Local Database (for Remote Client only)</b>						
Microsoft SQL Express 2008 R2	-	-	-	-	✓	✓
Microsoft SQL Express 2008	-	✓	✓	SP1	SP1	SP1
Microsoft SQL Express 2005	SP1	SP1	SP1	SP3	SP3	SP4
Microsoft SQL Server 2000	SP4	-	-	-	-	-
Microsoft SQL Server 2000 Personal Edition	SP3 or later	-	-	-	-	-
MSDE 2000	SP3 or later	-	-	-	-	-
<b>Word Processor (for Mail Merge features)</b>						
Microsoft Word 2010 (32-bit version only.)	-	-	-	-	✓	✓
Microsoft Word 2007	✓	✓	✓	SP1	SP1	SP2
Microsoft Word 2003	SP2	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Word 2000	-	-	-	-	NC	NC



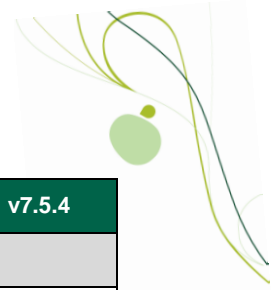
Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
<b>Email</b>						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)	-	-	-	-	✓	✓
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	✓	✓	✓	✓	✓	SP2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2	SP3 <sup>2</sup>
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet- only mode)	SP2	SP3	SP3	SP3	NC	NC
Microsoft Outlook 2000 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	NC	NC	NC	NC	NC	NC
SalesLogix Mail Client (Supports Internet mail, Lotus Notes R5 in Office mode and GroupWise 5.5 and 6.0)	✓	-	-	-	-	-
<b>Reporting</b>						
Crystal Reports Professional	XI R2	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP5
<b>Fax</b>						
Microsoft Fax Service	✓	✓	✓	✓	✓	✓
<b>Browser</b>						
Firefox 3.x <sup>3</sup>	-	-	✓	✓	✓	✓
Microsoft Internet Explorer 8.x <sup>4</sup>	-	-	-	✓	✓	✓
Microsoft Internet Explorer 7.x	✓	✓	✓	✓	✓	✓
Microsoft Internet Explorer 6.0.x	✓	✓	SP1	SP1	NC	NC
Microsoft Internet Explorer 5.5	✓	-	-	-	NC	NC



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
<b>Web Client</b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	200+	200+	200+	200+	200+	200+
<b>Browser</b>						
Firefox 3.x <sup>3</sup>	-	-	✓	✓	✓	✓
Microsoft Internet Explorer 8.x <sup>4</sup>	-	-	-	✓	✓	✓
Microsoft Internet Explorer 7.x	✓	✓	✓	✓	✓	✓
Microsoft Internet Explorer 6.0.x	✓	SP1	SP1	NC	NC	NC
Microsoft Internet Explorer 5.5	✓	-	-	-	NC	NC
<b>Internet Connection</b>						
Requires Internet connection (DSL, broadband, or network connection recommended)	✓	✓	✓	✓	✓	✓
<b>Word Processor (for Mail Merge features)</b>						
Microsoft Word 2010 (Support 32-bit version only.)	-	-	-	-	✓	✓
Microsoft Word 2007	✓	✓	✓	SP1	SP1	SP2
Microsoft Word 2003	SP2	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Word 2000	-	-	-	-	NC	NC
<b>Email</b>						
Microsoft Outlook 2010 (Workgroup or Corporate mode, not Internet-only mode. 32-bit version only.)	-	-	-	-	✓	✓
Microsoft Outlook 2007 (Workgroup or Corporate mode, not Internet-only mode)	✓	✓	✓	✓	✓	SP2
Microsoft Outlook 2003 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	SP2	SP2	SP2	SP2	SP2	SP3 <sup>2</sup>



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft Outlook XP (Workgroup or Corporate mode, not Internet-only mode)	SP2	SP3	SP3	SP3	NC	NC
Microsoft Outlook 2000 (Workgroup or Corporate mode, not Internet-only mode; Word is not recommended as email editor with Outlook)	-	-	-	-	NC	NC
<b>Disconnected Web Client</b>						
<b>Hardware<sup>1</sup></b>						
CPU	-	Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache	Dual Core 2.80GHz, 4M cache
Recommended memory	-	4GB	4GB	4GB	4GB	4GB
Hard drive speed	-	7200RPM	7200RPM	7200RPM	7200RPM	7200RPM
<b>Operating System</b>						
Microsoft Windows 7 SP1	-	-	-	-	-	✓
Microsoft Windows 7	-	-	-	✓	SLX 7.5.3.10	✓
Microsoft Windows Vista Business	-	SP1	SP1	SP2	SP2	SP2
Microsoft Windows XP Professional	-	SP3	SP3	SP3	SP3	SP3
MDAC 2.8	-	✓	✓	✓	✓	✓
<b>Local Database</b>						
Microsoft SQL Express 2008 R2	-	-	-	-	✓	✓
Microsoft SQL Express 2008	-	✓	✓	SP1	SP1	SP1
Microsoft SQL Express 2005	-	SP1	SP1	SP3	SP3	SP4
<b>Browser</b>						
Firefox 3.x <sup>3</sup>	-	-	✓	✓	✓	✓
Microsoft Internet Explorer 8.x <sup>4</sup>	-	-	-	✓	✓	✓
Microsoft Internet Explorer 7.x	-	✓	✓	✓	✓	✓
Microsoft Internet Explorer 6.0.x	-	✓	SP1	SP1	NC	NC
Microsoft Internet Explorer 5.5	-	-	-	-	NC	NC



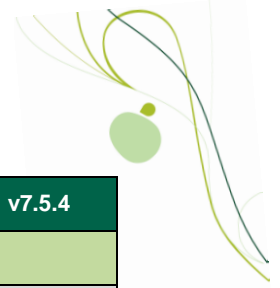
Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
<b>Word Processor (for Mail Merge features)</b>						
Microsoft Word 2010 (32-bit version only.)	-	-	-	-	✓	✓
Microsoft Word 2007	-	✓	✓	SP1	SP1	SP2
Microsoft Word 2003	-	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	-	SP3	SP3	SP3	NC	NC
Microsoft Word 2000	-	-	-	-	NC	NC
<b>.NET Framework</b>						
Microsoft .NET Framework 3.5.1	-	-	-	✓	✓	✓
Microsoft .NET Framework 3.0 (Required if using Process Orchestration)	-	✓	✓	-	-	-
Microsoft .NET Framework 2.0	-	✓	✓	-	-	-
<b>Administrative Workstation</b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/512+	512/1G+	512/1G+	512/1G+	512/1G+	512/1G+
Recommended memory for Architect Customization and Development (MB)	1GB+	1GB+	1GB+	1GB+	1GB+	1GB+
Minimum processor/Recommended processor (MHz)	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+	800/1GHz+
Free disk space for application files (MB)	500+	500+	500+	500+	500+	500+
<b>Operating System</b>						
Microsoft Windows 7 SP1	-	-	-	-	-	✓
Microsoft Windows 7	-	-	-	✓	✓	✓
Microsoft Windows Vista Business	✓	SP1	SP1	SP2	SP2	SP2
Microsoft Windows XP Professional	SP2	SP3	SP3	SP3	SP3	SP3
Microsoft Windows 2000 Professional	SP4	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
<b>Word Processor (for Mail Merge template management)</b>						
Microsoft Word 2010 (Support 32-bit version only.)	-	-	-	-	✓	✓
Microsoft Word 2007	✓	✓	✓	SP1	SP1	SP2
Microsoft Word 2003	SP2	SP2	SP2	SP3	SP3	SP3
Microsoft Word XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Word 2000	-	-	-	-	NC	NC
<b>Reporting</b>						
Crystal Reports Professional	XI R2	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP3	XI R2 SP5
<b>Browser</b>						
Firefox 3.x <sup>3</sup>	-	-	✓	✓	✓	✓
Microsoft Internet Explorer 8.x <sup>4</sup>	-	-	-	✓	✓	✓
Microsoft Internet Explorer 7.x	✓	✓	✓	✓	✓	✓
Microsoft Internet Explorer 6.0.x	✓	✓	SP1	SP1	NC	NC
Microsoft Internet Explorer 5.5	✓	-	-	-	NC	NC
<b>Host Database Server<sup>5</sup></b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/1GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+	1GB/4GB+
Minimum processor/Recommended processor (MHz)	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+	800/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server	-	-	-	✓	✓	SP1
Microsoft Windows 2008 Server	-	✓	✓	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓
<b>Relational Database Management System (RDBMS)</b>						
Microsoft SQL Server 2008 R2	-	-	-	-	✓	SP2 <sup>2</sup>
Microsoft SQL Server 2008	-	✓	✓	SP1	SP1	SP1



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft SQL Server 2005	SP1	SP1	SP1	SP3	SP3	SP3
Microsoft SQL Server 2000	SP4	-	-	-	-	-
Oracle 11g R2	-	-	-	-	-	✓
Oracle 11g	-	✓	✓	✓	✓	✓
Oracle 10g R2 (minimum of 10.2.0.1.0 required)	✓	✓	✓	✓	✓	✓
Oracle 9i R2 (minimum 9.2.0.4 required with ISO 8859-1 character set)	✓	-	-	-	-	-
<p><i>Oracle Client/OLE DB Provider Compatibility: Oracle Client software is a required component on each machine making a connection to a Sage SalesLogix Oracle database. Though the Oracle Client software may be cross-compatible between versions, it is assumed that, when possible, the installed Oracle Client software matches the Oracle server version. If the Oracle OLEDB Provider DOES NOT match the major release version of the database software, it is assumed that the OLEDB components will be the latest available from the vendor.</i></p>						
<b>Email Servers</b>						
Microsoft Exchange	✓	✓	✓	✓	✓	✓
Lotus Notes (Office mode)	✓	-	✓	✓	✓	✓
GroupWise	✓	-	-	-	-	-
POP3/SMTP	✓	✓	✓	✓	✓	✓
IMAP/SMTP	✓	✓	✓	✓	✓	✓
<b>Application Server (May reside on same hardware as Synchronization Server depending on size of database and number of remotes)<sup>5</sup></b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server	-	-	-	✓	✓	SP1
Microsoft Windows 2008 Server	-	✓	✓	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
<b>Synchronization Server<sup>5</sup></b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/512+	256/512+	256/512+	256/512+	256/512+	256/512+
Minimum processor/Recommended processor (MHz)	450/800+	450/800+	450/800+	450/800+	450/800+	450/800+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server	-	-	-	✓	✓	SP1
Microsoft Windows 2008 Server	-	✓	✓	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓
<b>Remote Office Server<sup>7</sup></b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+	512/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+
Free disk space for application files (MB)	2000+	2000+	2000+	2000+	2000+	2000+
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server	-	-	-	✓	✓	SP1
Microsoft Windows 2008 Server	-	✓	✓	SP2	SP2	SP2
Microsoft Windows 2003 Server	SP2	SP2	SP2	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server	SP4	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓
<b>Relational Database Management System (RDBMS)</b>						
Microsoft SQL Server 2008 R2	-	-	-	-	✓	SP2 <sup>2</sup>
Microsoft SQL Server 2008	-	✓	✓	SP1	SP1	SP1
Microsoft SQL Server 2005	SP1	SP1	SP1	SP3	SP3	SP3



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Microsoft SQL Server 2000	SP4	-	-	-	-	-
<b>Web Host Server<sup>5</sup></b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/1GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+	1GB/4.0GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+	1.5G/2.0G+
Free disk space for application files and web pages (MB)	350+	500+	500+	500+	500+	500+
<b>Operating System</b>						
Microsoft Windows 2008 R2 Server with IIS 7.5 <sup>7</sup>	-	-	-	✓	✓	✓
Microsoft Windows 2008 Server with IIS 7.0 <sup>7</sup>	-	✓	✓	SP2	SP2	SP2
Microsoft Windows 2003 Server with IIS 6.0	✓	✓	✓	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	SP3 or later	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓
Microsoft .NET Framework 2.0 with ASP.NET	✓	✓	✓	✓	✓	✓
<b>Web Reporting Server<sup>5</sup></b>						
<b>Hardware<sup>1</sup></b>						
Minimum memory/Recommended memory (MB)	256/1GB+	256/1GB+	256/1GB+	256/1GB+	256/1GB+	256/1GB+
Minimum processor/Recommended processor (MHz)	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+	450/1.5G+
Free disk space for application files and web pages (MB)	350+	350+	350+	350+	350+	350+
<b>Operating System<sup>8</sup></b>						
Microsoft Windows 2003 Server with IIS 6.0	✓	✓	✓	SP2	SP2	SP2
Microsoft Windows 2000 Server/Advanced Server with IIS 5.0	SP3 or later	-	-	-	-	-
MDAC 2.8	✓	✓	✓	✓	✓	✓



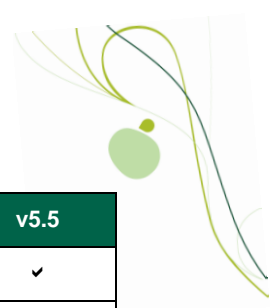
Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
<b>Reporting</b>						
Crystal Reports Server	✓	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP3 or XI R2 SP4	XI R2 SP5
<b>Intellisync for Sage SalesLogix</b>						
<b>Sync to Personal Information Managers (PIM) using Intellisync for Sage SalesLogix</b>						
Microsoft Outlook 2010 (32-bit version only.)	-	-	-	-	SLX 7.5.3.6 and SLX Web 7.5.3.02	✓
Microsoft Outlook 2007	✓	✓	✓	✓	✓	SP2
Microsoft Outlook 2000	-	-	-	-	-	-
Microsoft Outlook XP	SP2	SP3	SP3	SP3	NC	NC
Microsoft Outlook 2003 (SR-1a or later required)	SP2	SP2	SP2	SP2	SP2	SP2
Lotus Notes 8.0 (Office mode)	-	-	✓	✓	✓	✓
Lotus Notes 7.0 (Office mode)	-	-	✓	✓	✓	✓
Lotus Notes 6.5 (Office mode)	✓	-	-	-	-	-
Lotus Notes 5.x (Office mode)	✓	-	-	-	-	-
Novell GroupWise 5.5 (Export from Sage SalesLogix to GroupWise Only)	✓	-	-	-	-	-
<i>Once you have synchronized from Sage SalesLogix to any of the PIMs above, you may now sync to any device supported by those PIMs including RIM Blackberry and other compatible devices.</i>						
<b>Exchange Link Server</b>						
<b>Exchange Link Version</b>						
Exchange Link 8.0 HF5 (and higher)	SLX SP2 or later	✓	✓	✓	✓	✓
<b>Exchange</b>						
Exchange Server 2003	SLX SP2 or later	✓	✓	✓	✓	✓
Exchange Server 2007	SLX SP2 or later	✓	✓	✓	✓	✓
Exchange Server 2010	SLX SP2 or later	✓	✓	✓	✓	✓
<b>Operating System</b>						
Windows 2003	SP2	✓	✓	✓	✓	✓



Version	v7.2	v7.5	v7.5.1	v7.5.2	v7.5.3	v7.5.4
Windows 2008	SP2	✓	✓	✓	✓	✓
<b>Sage DynaLink</b>						
<b>DynaLink v7.0</b>						
Sage MAS 500 v7.0 and v7.05	✓	✓	✓	-	-	-
Sage MAS 90/200 v4.10 or 4.20	✓	✓	✓	-	-	-
<b>DynaLink v7.0.0.1 (DynaLink v7.0 with Hot Fix 1)</b>						
Sage MAS 500 v7.2	✓	✓	✓	-	-	-
Sage MAS 90/200 v4.3	✓	✓	✓			
<b>DynaLink v7.0.1 (DynaLink v7.0 with Service Pack 1)</b>						
Sage MAS 90/200 v4.4	-	-	-	✓	✓	✓
<b>Sage ERP Link</b>						
<b>ERP Link 3.0</b>						
Sage MAS 500 v7.2	-	-	✓	-	-	-
<b>ERP Link 3.0 SP1</b>						
Sage MAS 500 v7.2 Aug 09 MU and later	-	-	✓	✓	-	-
Sage MAS 500 v7.3 Feb 10 PU and later	-	-	-	✓	HF2	HF2

## Mobile System Requirements (v5.5 and earlier)

Version	v5.1	v5.5
<b>Device</b>		
<b>Hardware</b>		
<b>BlackBerry<sup>9</sup></b>		
BlackBerry OS 5.0 <sup>10</sup>	✓	✓
BlackBerry OS 4.7	✓	✓
BlackBerry OS 4.6	✓	✓
BlackBerry OS 4.5	✓	✓
BlackBerry OS 4.3	✓	✓
BlackBerry Desktop Manager 5.0	✓	✓
BlackBerry Desktop Manager 4.7	✓	✓



Version	v5.1	v5.5
BlackBerry Desktop Manager 4.2	✓	✓
BlackBerry Enterprise Manager 5.0	✓	✓
BlackBerry Enterprise Server 5.0	✓	✓
BlackBerry Enterprise Server 4.1.x	✓	✓
BlackBerry Enterprise Server Express	✓	✓
<b>Windows Mobile</b>		
Windows Mobile 6.1	✓	✓
Windows Mobile 6.0	✓	✓
ActiveSync 4.5	✓	✓
<b>Mobile Platform<sup>11</sup></b>		
<b>Sage SalesLogix Client (Should match Sage SalesLogix Server version)</b>		
Sage SalesLogix v7.5.1	NC	✓
Sage SalesLogix v7.5	NC	✓
Sage SalesLogix v7.2.x	✓	✓
Sage SalesLogix v7.0.x	✓	NC
Sage SalesLogix v6.2.6	✓	NC
<b>License Type</b>		
Personal	✓	✓
Standard	✓	✓
Enterprise	✓	✓

### Mobile System Requirements (v5.6 and later)

Version	v5.6	Classic v6.0
<b>Device</b>		
<b>Hardware</b>		
<b>BlackBerry<sup>9</sup></b>		
BlackBerry OS 6.0	SLX Mobile HF10	✓
BlackBerry OS 5.0 <sup>10</sup>	✓	✓
BlackBerry OS 4.7	✓	✓
BlackBerry 4.6	✓	✓



Version	v5.6	Classic v6.0
BlackBerry OS 4.5	-	-
BlackBerry OS 4.3	-	-
BlackBerry OS 4.2	✓	✓
BlackBerry Desktop Manager 5.0	✓	✓
BlackBerry Desktop Manager 4.7	✓	✓
BlackBerry Desktop Manager 4.2	-	-
BlackBerry Enterprise Manager 5.0	✓	✓
BlackBerry Enterprise Server 5.0	✓	✓
BlackBerry Enterprise Server 4.1.x	✓	✓
BlackBerry Enterprise Server Express	✓	✓
<b>Windows Mobile</b>		
Windows Mobile 6.5	✓	✓
Windows Mobile 6.1	✓	✓
Windows Mobile 6.0	-	-
ActiveSync 4.5	✓	✓
Windows Mobile Device Center 6.1	-	-
<b>Mobile Platform</b>		
<b>Operating System</b>		
Windows Server 2003	✓	✓
Windows Server 2008	✓	✓
IIS 7.0	✓	✓
IIS 6.0	✓	✓
<b>Sage SalesLogix Client (Should match Sage SalesLogix Server version)</b>		
Sage SalesLogix v7.5.4	✓	✓
Sage SalesLogix v7.5.3	✓	✓
Sage SalesLogix v7.5.2	✓	✓
Sage SalesLogix v7.5.1	-	-
Sage SalesLogix v7.5	-	-
Sage SalesLogix 7.2.2	✓	✓



Version	v5.6	Classic v6.0
<b>Relational Database Management System (RDBMS) – For hosting designer databases</b>		
Microsoft SQL Server 2008	✓	✓
Microsoft SQL Server 2005	✓	✓
Microsoft SQL Server 2005 Express	-	-
OSQL Utility <sup>12</sup>		
<b>Relational Database Management System (RDBMS) – For hosting deployment/queuing</b>		
Microsoft SQL Server 2008	✓	✓
Microsoft SQL Server 2005	✓	✓
Oracle 11g	✓	✓
Oracle 10g	✓	✓
OSQL Utility <sup>12</sup>		
<b>License Types<sup>13</sup></b>		
Standard	✓	✓
Enterprise	✓	✓
<b>Mobile Administrator</b>		
<b>Operating System</b>		
Microsoft Outlook 2010	✓	✓
Microsoft Outlook 2007	✓	✓
Windows Server 2008	✓	✓
Windows Server 2003	✓	✓
Windows 7	-	-
Windows Vista Business	-	-
Windows XP Professional	-	-
<b>Mobile Architect</b>		
<b>Operating System</b>		
Windows Server 2008	✓	✓
Windows Server 2003	✓	✓
Windows 7	-	-
Windows Vista Business	-	-
Windows XP Professional	-	-



## Mobile System Requirements (v11R1 and v1.1)

Version	v11R1	v1.1
<b>Device</b>		
<b>Hardware</b>		
<b>BlackBerry</b>		
BlackBerry OS 6.0	✓	✓
<b>Android</b>		
Android 2.x	✓	✓
Android 1.x	-	-
<b>iOS (iPhone/iPad) – 3G, 3GS, 4</b>		
iOS 4.x	✓	✓
iOS 3.x	✓	✓
iOS 2.x	-	-
<b>Windows Phone 7</b>		
Windows Phone 7	NC	NC
<b>Mobile Platform</b>		
<b>Sage SalesLogix Client (Should match Sage SalesLogix Server version)</b>		
Sage SalesLogix v7.5.4	✓	✓
Sage SalesLogix v7.5.3 <sup>14</sup>	✓	NC
Sage SalesLogix v7.5.2	NC	NC
Sage SalesLogix v7.5.1	NC	NC
Sage SalesLogix v7.5	NC	NC
Sage SalesLogix 7.2.2	NC	NC
<b>License Types</b>		
Standard	✓	✓
Advanced	✓	✓
Premier	✓	✓



## Notes

1. Hardware requirements are intended as a guideline. As Sage SalesLogix is highly customizable, hardware requirements will depend on the number of users, activities, database size, number of records, operating systems, and RDBMS, among other factors.
2. Supported, not qualified.
3. Active Mail features are not available.
4. Internet Explorer 8 must run in Native mode with Sage SalesLogix v7.5.2.
5. 64-bit systems must be set to run in 32-bit compatibility mode.
6. .NET Framework is required if hosting a portal (e.g., remote client).
7. . IIS must run in v6 mode.
8. Crystal Reports XI R2 SP3 is not compatible with Windows 2008.
9. Operating system versions are carrier specific. Be sure to use the operating system and/or upgrades provided by your carrier. The version of Desktop Manager required depends on the OS version of the device.
10. See related Hot Fix; applies to BlackBerry OS builds 5.0.0.386 and higher.
11. Sage SalesLogix Mobile should be installed separately from Sage SalesLogix. The platform should be installed on a dedicated server which is not functioning as a domain controller. The following are automatically installed and validated through the Mobile Platform Setup: ASP.NET 2.0 and J# 2.0 (for BlackBerry).
12. Microsoft Win32 command prompt utility for ad hoc, interactive execution of Transact-SQL statements and scripts requirement when database server is a different server than the Web server.
13. Personal Server is not available in v5.6 forward.
14. Works with Sage SalesLogix v7.5.3 with HF1, HF2, HF3 and SData core portal.

## Important Information

For products not listed (for example, ERP Link, DynaLink, Visual Analyzer and Exchange Link) visit the SalesLogix Knowledgebase at [http:// support.saleslogix.com](http://support.saleslogix.com). Search by product name and the word "Compatibility".

Customers with active Maintenance & Support agreements may contact Technical Support if their environment includes components that have not been qualified. However, troubleshooting will be limited and no fixes related to the non-qualified component will be available.

Note that Sage generally does not perform additional qualification testing on a released version of Sage SalesLogix with newer service packs for operating systems and applications.



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Atlanta, Georgia 30342  
Phone: (404) 841.6240  
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