

Sage Business Care Maintenance and Support Plans

What's their value to you, your employees and your bottom line?



THINK ABOUT IT: Your Sage ERP solution is core to your infrastructure.

And like your building, office equipment and other assets, it needs maintenance to stay in peak condition. This is vital, since your ERP software is an important resource for managing your business, and one that can help you stay ahead in a fast changing economy –especially when you upgrade and benefit from the latest features and functionality.

Proactive vs. Reactive: Realizing the full potential of your ERP

Customers often say their ERP solution “works.” But is that really good enough? **Consider:** Since your solution is key to managing every core business process, by not upgrading regularly, you’ll end up scrambling to catch-up when things change.

That’s why a maintenance and support plan can be a strategic resource in its own right! A plan helps you stay ahead of the game with ease, by ensuring in advance that you have the latest enhancements and the help you need to make the most of them.

After all, the world isn’t standing still. Neither are your customers and competitors.

Technology and our business environment do change fast. And without upgrades provided by a maintenance and support plan, you’ll miss enhancements designed to help meet new demands from customers and

challenges from competitors.

The Result: Employees create workarounds; manual processes proliferate; efficiency drops; and all the while, customer and employee dissatisfaction grows.

Future-proof both your productivity and budget.

Uncovered incidents can cost money, hours, and even days, of downtime. But with a Sage Business Care maintenance and support plan you have the help necessary to safeguard against lost time and unexpected expenditure.

FACT: Much of your ERP solution is unused.

In a recent survey by PMP Publications, over three quarters of respondents stated that their ERP solution is underused. But with a maintenance and support plan you have the help you need to make the most of your solution.

*ERP At The Crossroads, PMP Publications, 2009

And, by adopting a maintenance and support strategy, you can budget for coverage and upgrades with confidence.

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