FieldAware

Innovative and Approachable Field Service Management

Key Features:

- Flexible, modern architecture optimizes field service and data gathering

- Built for the Cloud, easy to integrate, fast to implement

- Feature-rich scheduling and dispatch makes work order assignment fast, easy and accurate

- Seamlessly integrates with ERP, CRM and accounting applications

- Actionable insights with advanced dashboards and reporting

- Customizable customer portal provides convenient self-service

- Instant work order management provides details for fast resolution

- Custom forms module enables process improvements through custom workflows tailored for the business

Increase Productivity, Reduce Costs

When companies look for field service management software, they want to increase productivity of their technicians – they want to be scalable without adding more resources. They often are looking to reduce costs without reducing efficiency. They want more visibility into their operations and better communication. And they want an easier user experience that allows their techs to be self-reliant.

Innovative Platform Drives Efficiency

FieldAware is an innovative, approachable field service software suite that answers the needs of growing field service organizations. Our made-for-mobile solution places the focus on field workers and back office personnel by providing a streamlined approach to mobility.

FieldAware Web Optimizes Back-Office Operations

FieldAware Web helps businesses provide better service at lower costs by automating administration, work order management, scheduling, dispatch, inventory, asset management and execution of work that occurs in the field. Our simple, made-for-the-cloud, software syncs with the back-office business systems, helping you get more done each day and improving visibility into the entire process.

Award-Winning FieldAware Mobile App

The FieldAware Mobile App is easy to use and takes advantage of the unique capabilities of mobile devices and mobile operating systems (iOS and Android). The customer's work history, job details and documentation are all right there in the palm of your field teams' hands, empowering field personnel to create quotes, update the status of work orders, and invoice customers — even when a mobile network isn't available. Route planning helps minimize travel time, and customers can sign off on the job right on the device, so you can invoice faster and more accurately.

More Information or to schedule a free demo:

FieldAware.com

FieldAware™

Robust Platform

FieldAware Web
- Asset Management
- Service Orders
- Invoice Generation
- Visual Location Tracking
- Timesheet Management
- Service History
- Contract Management
- Reporting & Insights

FieldAware Mobile
- Task Management
- Job/Customer History
- GPS Mapping & Directions
- Voice-to-text
- Photo & Video Attachments
- Electronic Signature
- Barcode Scanning
- Notifications & Alerts
- Work offline

FieldAware also offers additional value-add modules to support more advanced and/or customized functionality to ensure organizations of any size or complexity can easily transform their field service delivery processes.

FieldAware Forms provides you with enhanced data collection and workflow capabilities to increase data accuracy, speed data collection, automate data routing, and create a seamless customer experience.

Customer Portal provides an on-demand method for your customers to monitor their projects in near real time. Now, you can grow your customer base without the need to grow your customer support team.

FieldAware Insights is a business intelligence and analytics platform that enables informed decision making, turning field service operational data into valuable business insights.

FieldAware Smart Scheduler uses built-in logic to increase your employee and asset utilization, taking into consideration service regions, worker skills, location, and route efficiency.

FieldAware Inventory provides peace of mind in knowing that your field engineers have the parts they need on their service vehicles to successfully complete each call.

FieldAware Connectors provide integration with multiple types of enterprise software solutions from ERP and CRM to accounting and POS systems. Our open architecture ensures we can connect effectively and quickly with almost any system.

Why Choose FieldAware

- **Innovative and modern** technology designed for the mobile environment

- **Easily integrated** with your existing ERP and CRM technologies

- **Configurable and flexible** to meet the unique requirements of your business

- **Vast experience** in B2B processes across different industries enabling a tailored solution to your specific needs

- **Robust** – not only in the scalability of our platform but in the services we provide to support you

- **Fast implementation and easy adoption** so that you can achieve rapid return on your investment

To learn more about our solutions or to schedule a demo:

Email us at **sales@fieldaware.com**
Visit **www.fieldaware.com**

Call us on

US and Canada **800-935-0736**
UK **0800 098 8487**
Australia, APAC **1800 821 628**

FieldAware™