



SERVICE CENTER

SAGE 100 ERP ENHANCEMENTS



DSD BUSINESS SYSTEMS

DEVELOPMENT SOLUTIONS THAT DELIVER

Process Service Orders

Track service and warranties in Sage 100 ERP with this specialized solution.



SERVICE CENTER

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PRODUCT OVERVIEW

TRACK SERVICE AND WARRANTIES IN SAGE 100 ERP

Service Center is the only Sage 100 ERP product designed specifically for service centers and depot repair shops. It is the ideal solution for businesses that need to track warranties, perform repair service, send replacement units and return items to stock. It is closely integrated with the Sales Order, Inventory Management and Accounts Receivable modules. Whether you are a manufacturer, distributor, or third-party service provider, Service Center will make life easier. Eliminate double entry between your accounting system and those Microsoft Excel spreadsheets or Access databases.

Built for Sage 100 ERP

Designed for service centers and depot repair shops

Track warranties and extended service contracts

Process service orders

Track profitability by item, customer or technician

Keep complete service and repair history

Track service technician productivity

Track Return Authorizations

Track Items on “Demo” or “Loan”

Process warranty replacements & “cross shipments”

Process multiple service items on a service order

Ideal for Business Insights and Crystal Reports®



Find Out More at www.DSDINC.com

Call 800.627.9032 | info@dsdinc.com